

COVID-19 INFORMATION

The following links can provide helpful information, training resources, and guidance about COVID-19:

Courses from the Provincial Health Services Authority –

- [Infection Prevention and Control Practices for Direct/Professional Clinical Care Providers](#)
- [COVID-19: Community Health Worker Education](#)

Videos from the Provincial Health Services Authority –

- [How To Don and Doff Personal Protective Equipment \(PPE\)](#)
- [How To Remove Personal Protective Equipment \(PPE\)](#)

Resources and websites –

- [Donning and doffing Personal Protective Equipment \(PPE\)](#)
- [Droplet and contact precautions](#)
- [Cleaning and disinfectant for public settings](#)
- [VCH Practice Alert - Appropriate use of procedure Masks and N95 Respirators](#)
- [Personal Protective Equipment \(PPE\) resources from the BC Centre for Disease Control](#)
- [Controlling Exposure: Protecting Workers from Infectious Disease – WorkSafeBC](#)

For more information:

You can find regular updates from these web sites: [Public Health Officer and Ministry of Health statements](#), [BC Centre for Disease Control](#), [HealthLink BC](#), the [Public Health Agency of Canada](#), and the [World Health Organization](#).

In an effort to allow 811 health-care professionals to support more people who are experiencing COVID-19 symptoms or who require assistance with other health issues, the Province has created a dedicated phone service to provide British Columbians non-medical information about COVID-19. This includes the latest information on travel recommendations and social distancing, as well as access to support and resources from the provincial and federal governments. British Columbians can reach service representatives seven days a week, from 7:30 a.m. to 8 p.m., by calling 1-888-COVID19. Information is available in more than 110 languages.